#### ATTACHMENT 3



# Formal Offer Letter RFP entitled: "Dispute Resolution Program"

## [TO BE COMPLETED ON OFFEROR'S LETTERHEAD]

Date:

NYS Department of Civil Service Agency Building #1, 17th Floor Empire State Plaza Albany, New York 12239

RE: Request for Proposals entitled: "Dispute Resolution Program" Firm Offer to the State of New York

**[INSERT OFFEROR NAME]** hereby submits this firm and binding offer to the State of New York in response to the Department's Request for Proposals (RFP), entitled "Dispute Resolution Program". The Proposal hereby submitted meets or exceeds all terms, conditions, and requirements set forth in the above-referenced RFP and in the manner set forth in this RFP.

[INSERT OFFEROR NAME] accepts the terms and conditions as set forth in RFP and Standard Clauses for New York State Contracts (Appendix A), Standard Clauses for All Department Contracts (Appendix B), Information Security Requirements (Appendix C), and Glossary for Appendix B & C (Appendix C-1), as modified by the Department and Offeror's negotiations in response to the Non-Material Deviations Template (Attachment 8) and agrees to satisfy the comprehensive programmatic duties and responsibilities outlined in this RFP in the manner set forth in this RFP.

[INSERT OFFEROR NAME] agrees to execute a Contract that includes the terms and conditions set forth in the RFP, and accepts as non-negotiable the terms and conditions set forth in Standard Clauses for New York State Contracts (Appendix A), Standard Clauses for All Department Contracts (Appendix B), Information Security Requirements (Appendix C), and Glossary for Appendix B & C (Appendix C-1), except as modified by the Department and Offeror's negotiations in response to the Non-Material Deviations Template (Attachment 8).

**[INSERT OFFEROR NAME]** further agrees, if selected as a result of the RFP, to comply with 1) the provisions of Tax Law Section 5-a, Certification Regarding Sales and Compensating Use Tax; and 2) the Workers' Compensation Law as set forth in Section 4.6 and 4.7 of the RFP.

This formal offer will remain firm and non-revocable for a minimum period of 365 days from the Proposal Due Date as set forth in the RFP. In the event that a contract is not approved by the NYS Comptroller within the 365 day period, this offer shall remain firm and binding beyond the 365 day period until a contract is approved by the NYS Comptroller, unless [INSERT OFFEROR NAME] delivers to the Department of Civil Service written notice withdrawing its Proposal.

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## [INSERT OFFEROR NAME]'s complete offer is set forth as follows:

#### Administrative and Technical Proposal:

Total of ten (10) electronic copies on a USB drive that each contain the Administrative and Technical Proposal and three (3) hard copy volumes, including one ORIGINAL hard copy.

## Financial Proposal:

Total of ten (10) electronic copies on a USB drive and three (3) hard copy volumes, including one ORIGINAL hard copy.

#### Complete Electronic Master Proposal:

One (1) USB drive containing all three sections (Administrative, Technical AND Financial) of the Offeror's Proposal and electronic copies of all materials and documents present in the Original hard copies.

# Name:

Offeror's Senior Officer Responsible for Account contact information

Address:

Phone number:

Email address:

(Remainder of this page intentionally left blank)

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The undersigned affirms and swears s/he has the legal authority and capacity to sign and make this offer on behalf of, **[INSERT OFFEROR NAME]** and possesses the legal authority and capacity to act on behalf of **[INSERT OFFEROR NAME]** to execute a contract with the State of New York.

The Offeror certifies that all information provided to the Department with respect to State Finance Law §139-k is complete, true and accurate. The undersigned affirms and swears as to the truth and veracity of all documents included in this offer.

#### [INSERT OFFEROR NAME]

Signature:	Title:
PRINT SIGNATORY'S NAME:	Date:
INDIVIDUAL, CORPORATION, PARTNER STATE OF }	SHIP, OR LLC ACKNOWLEDGMENT
•	Sworn Statement:
COUNTY OF }	
On the day of	in the year 20, before me personally appeared
	known to me to be the person who executed the foregoing
	lid depose and say that _he maintains an office at
County of	, State of; and further that:
·	foregoing instrument in his/her name and on his/her own behalf.
(If a corporation): _he is the	of, the corporation described in said instrument; that, by authority of the is authorized to execute the foregoing instrument on behalf of the corporation
Board of Biroctore of cald corporation, _no	rsuant to that authority, _he executed the foregoing instrument in the name of
(If a partnership): _he is the	of
partnership, _he is authorized to execute the therein; and that, pursuant to that authority partnership as the act and deed of said partnership.	of, the partnership described in said instrument; that, by the terms of said ne foregoing instrument on behalf of the partnership for purposes set forth r, _he executed the foregoing instrument in the name of and on behalf of said rtnership.
(If a limited liability company): he	is a duly authorized member of
(ii a iiiiitoa iiabiiity ooiiipaiiy)iio	, LLC, the limited liability company described in said instrument; that, _he
	ument on behalf of the limited liability company for purposes set forth therein;
	ecuted the foregoing instrument in the name of and on behalf of said limited
liability company as the act and deed of sai	
Notary Public	Date:
Trotaly Labilo	Bate